



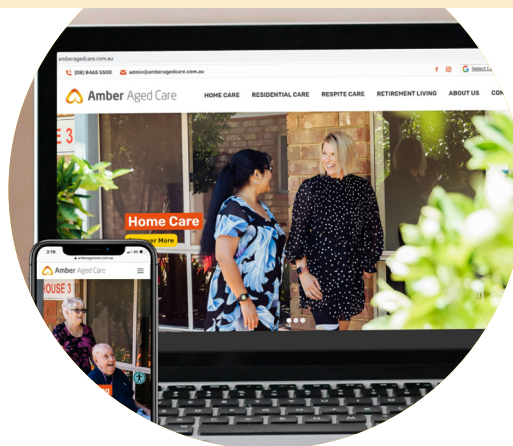
**Amber**  
Aged Care

# Newsletter

## Welcome

AAC supports the JFA Purple Orange Road to Employment Traineeship. This traineeship has supported 8 trainees across 4 organisations to undertake and complete a certificate 3 in aged care. AAC has supported three employees to complete their certificate 3 in aged care. The positive impact of this program is truly amazing. AAC's opportunity to be part of this project would not have been possible without the support of our Board of directors. To the greater community it raises awareness that it is possible to manage an inclusive aged care facility. For the trainees we have working within Amber they have been provided an opportunity to complete their certificate in a supportive environment. Through collaboration and consultation we have ensured a supportive learning environment with a willingness to modify roles to provide opportunities for growth. Our diversity inclusion plan is truly a tangible document and something that I am very proud of.

**Dominique Evele | CEO Amber Aged Care**



## This edition:

- WEBSITE
- ELECTRONIC MEDICATION CHART
- FEEDBACK
- FIRE SAFETY
- INTERPRETER



## Website

Have you visited our web page: Our website [ambergaedcare.com.au](http://ambergaedcare.com.au) contains lots of information regarding our facility. Through the website you can access our privacy policy. Also available is the current menu available for our residents and our lifestyle activity calendar.

## Electronic medication chart

Digital health systems such as electronic medication management (EMM) can improve the safety and quality of health care.

By using EMM, healthcare services can reduce the number of preventable adverse medication events, and medication prescribing and dispensing errors. EMM systems can improve the accuracy, visibility and legibility of medical information, so that the communication between professionals and consumers is clearer. AAC has invested in this upgrade and our Medical officers will now attend to medication ordering electronically. The pharmacy also has access to attend to dispensing of medications.

**Special Days coming up**

**International Day of Older Persons**

**World Mental Health Week**



## Fire

In the event the fire alarms are activated we request you:

- Stay calm
- Stay where you are
- Wait for staff to assist you

### If the fire is in your room:

- Do not try to fight the fire
- Leave your room
- Close the door behind you
- Tell staff in your area or
- Activate the break glass, fire alarm located at each exit door, then
- Wait for staff to assist you

## Disaster Management

Amber Aged Care has a structure in place to manage an emergency response. In the event of a disaster that requires evacuation from AAC, management has reached out to St Annas at Brompton. St Annas has agreed to support us with the availability of short-term accommodation at their site. This memorandum of understanding has also been offered to St Annas by Amber.



## Feedback

We really appreciate you taking the time to provide us with feedback. It assists us identifying what we do well and the areas we can improve.

The positive feedback received in the last few months is inclusive of:

“ The meals are very nice”

“ The quiche Lorraine was absolutely beautiful”

“ The chicken patties were beautiful”

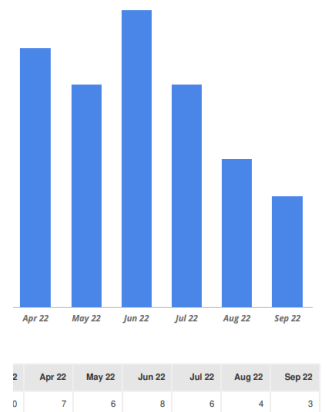
“Too much food, but very good and well cooked”

The comments received which we are working on improving are :

“Staff very noisy at 0700 putting their bags away at the start of the shift”

“Lunch and dinner arriving too early”

“ Staff speaking their own language in common areas”



## Interpreter

To support consumers of all cultural backgrounds and English as a second language AAC has access to an interpreter service. If you require an interpreter to assist you to understand our policies, please speak to management and an interpreter can be organised for you.

## Reminders

- Beyond Blue Fundraiser - link on our Facebook page